

# 2018 National Study of Long-Term Care Providers Residential Care Community Survey

## Overview

The National Study of Long-Term Care Providers (NSLTCP) is an ongoing federally funded data collection effort to gather and report information about the characteristics of Residential Care Community Residents (RCCs), and other paid, regulated long-term care services providers, and the people they serve. The 2018 NSLTCP collects data from a randomly selected sample of 2,090 residential care communities throughout the United States.

## Survey Participation

If your community is selected to participate in the 2018 study, you will first receive an informational packet about the study via the United States Postal Service (USPS) and an invitational call from RTI International, which is the National Center for Health Statistics' (NCHS) contractor for the study. The 2018 NSLTCP includes a provider component and a services user component. The provider questionnaire collects information about the organizational characteristics of communities, the services they offer, their staffing profile, and the demographic and functional status profile of residents. This questionnaire may be completed by accessing NSLTCP's online web portal or by mail via USPS.

In 2018, NSLTCP will for the first time also collect information about individual services users, or community residents. During the invitational call, a second call will be scheduled with you to complete an interview over the phone to provide information about two randomly sampled residents from your community. The services user telephone interview will collect information about the demographics, health and functional status, and service utilization of the two randomly selected residential care community residents. The benefit of collecting individual resident information is that NCHS will be able to obtain more in-depth data on resident characteristics, which consequently provides researchers, services providers, and policy makers with a richer source of information about residents.

## A New Resource for Residential Care Communities

For previous NSLTCP surveys, information collected was released through a variety of freely accessible reports published to the NSLTCP website, while data files were accessible for a fee from NCHS's Resource Data Center. For the 2018 survey, in addition to releasing information via freely accessible reports and products, NCHS will create a public use file (PUF) that will be available for download from the NSLTCP website free of charge. The PUFs will contain de-identified information about eligible communities and residents that were sampled and have completed all components of the 2018 NSLTCP. This will allow stakeholders to easily access NSLTCP data for their own analyses. Under law, NCHS will not release any information that would allow identifying a center, its staff or its residents.

**If your community is sampled in 2018, please participate and encourage others to do the same. Your participation enables NCHS to continue to serve you with reliable, trusted information, to support you in the important work you do serving residents, their families, and your communities.**

## If selected to participate in the 2018 Residential Care Community Survey, your community will be contacted by NSLTCP to:

Read important information about the survey

- **Contact method:** By mail (USPS)
- **Purpose:** Provide information about data collection; ethical and confidentiality issues; examples of NSLTCP publications; letters of support from organizations that provide services to residential care communities.

Screen for Eligibility and Schedule Appointment to Complete the Services User Component

- **Contact method:** Telephone call
- **Purpose:** Determine survey eligibility and schedule a follow-up call to complete the services user sampling and questionnaire.

Complete the Provider Questionnaire

- **Contact method:** Email or by mail (USPS)
- **Purpose:** Complete the provider questionnaire.

Prepare Information for the Services User Sampling and Questionnaire

- **Contact method:** Email or by mail (USPS)
- **Purpose:** Prepare a list of residents and access showcards to assist with completing the services user sampling and questionnaire.

Complete the Services User Sampling and Questionnaire

- **Contact method:** Telephone call
- **Purpose:** Sample two residents and complete a services user questionnaire for each of them.

