Analysis of RDD Interviews by the Number of Call Attempts: The National Immunization Survey

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# **Research** Questions

- General call attempt statistical properties
- Understanding call attempt variation
- Relationship between call attempts and--
  - reduction in non-response bias
  - data quality
  - response rates
  - accuracy and precision of vaccination coverage estimates









# Design of the NIS

- 78 Geographic Areas (50 States, 28 Metropolitan Areas)
- 1.9 Million Fielded RDD Phone Lines Per Year
- Over 9 million call attempts per year
- Over 900,000 screens and 35,000 RDD Interviews per Year
- About 1,000 High-Attempt Interviews a Year (More than 24 dial attempts)
- Provider Record Check Study









## Note on Distribution of Calls

 Means: 4.95 calls per fielded case; 3.1 calls to contact a household; 3.4 calls to complete a screen; 5.6 calls to obtain an interview

 By the 5th dial attempt, 69% of interviews are completed; by 10th dial, 86%; by 25th, 97.6%.

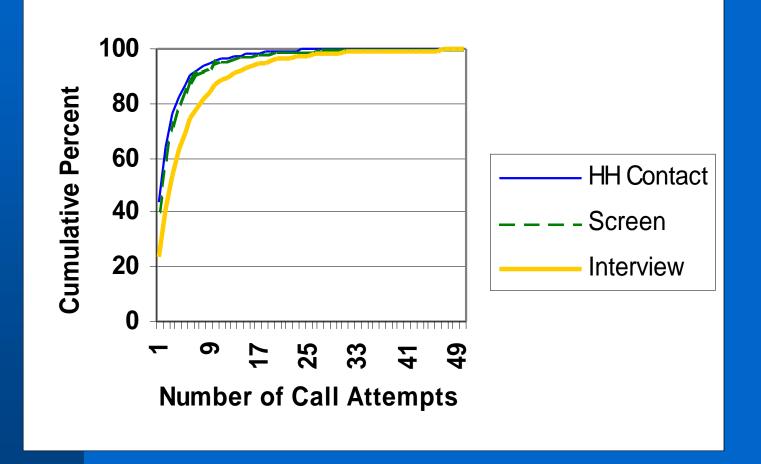








### Cumulative Percent of Obtained Household Contacts, Completed Screens and Interviews



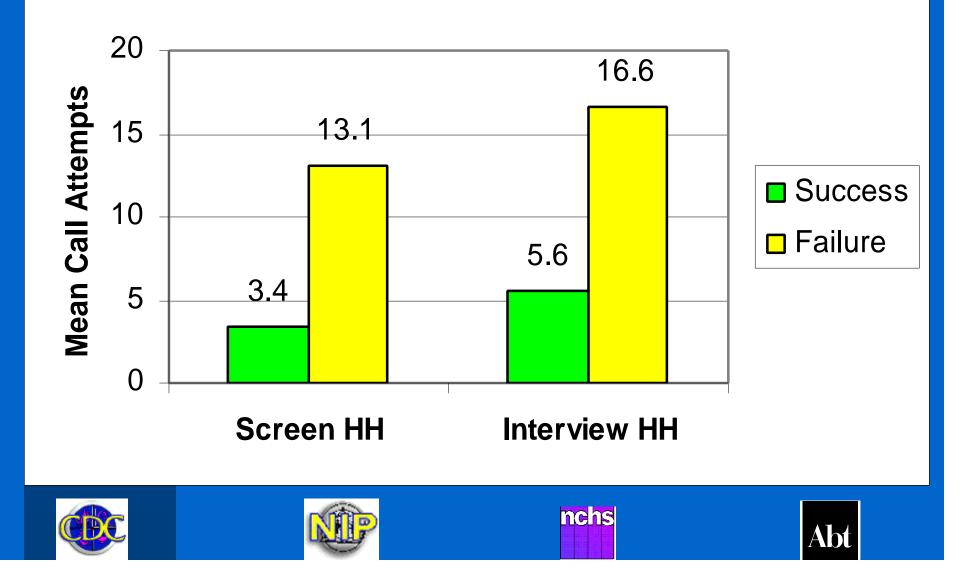




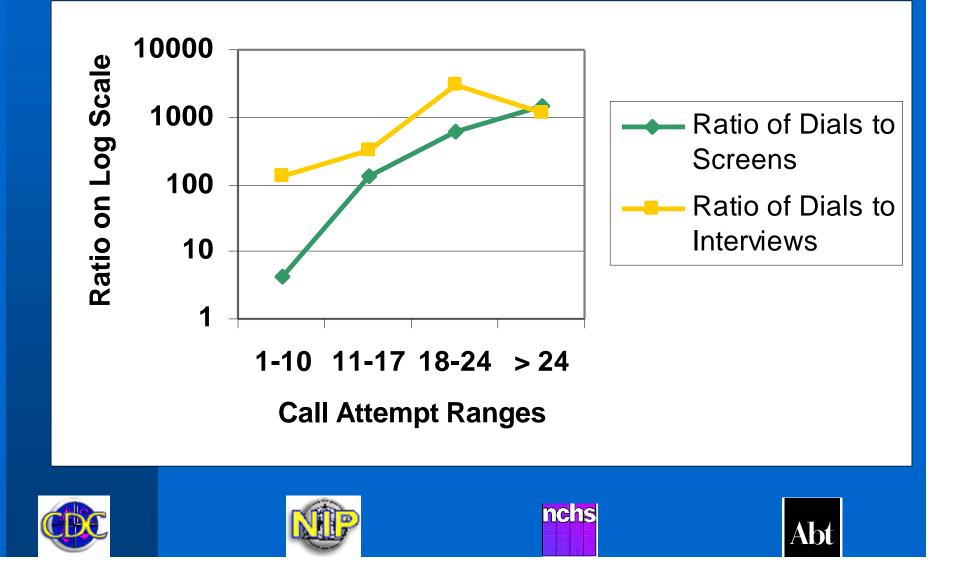
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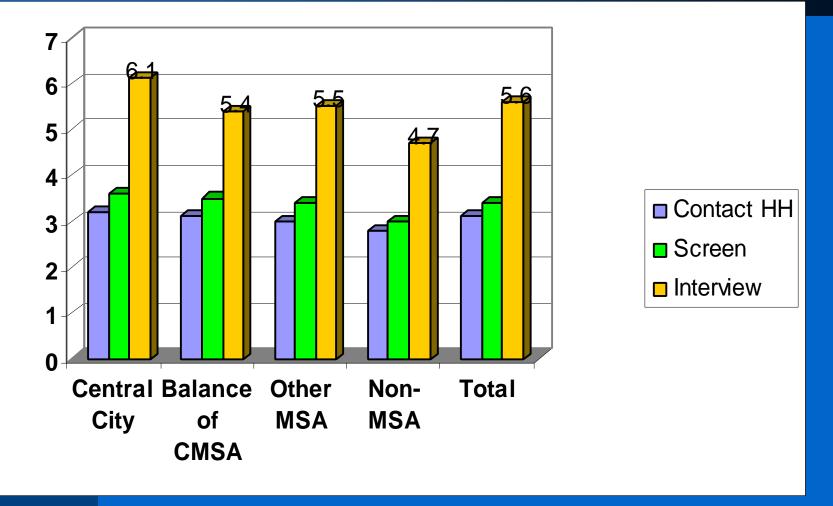
#### Comparison of Mean Call Attempts for Failures and Successes: Screen and Interview



#### Ratio of All Dial Attempts to Completed Screens and Interviews (Includes Dials Made on All Other Cases)



#### Mean Number of Call Attempts by Metropolitan Statistical Area (MSA) Type



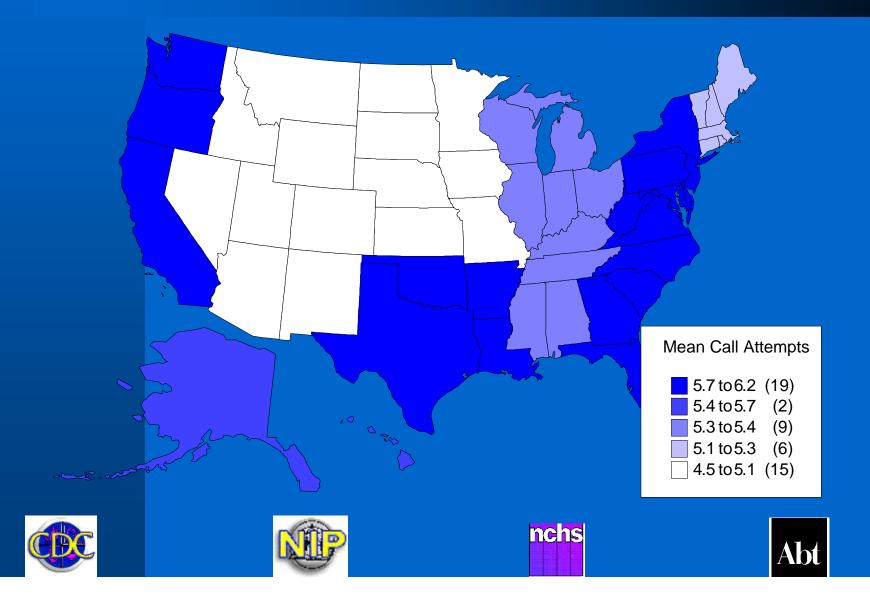




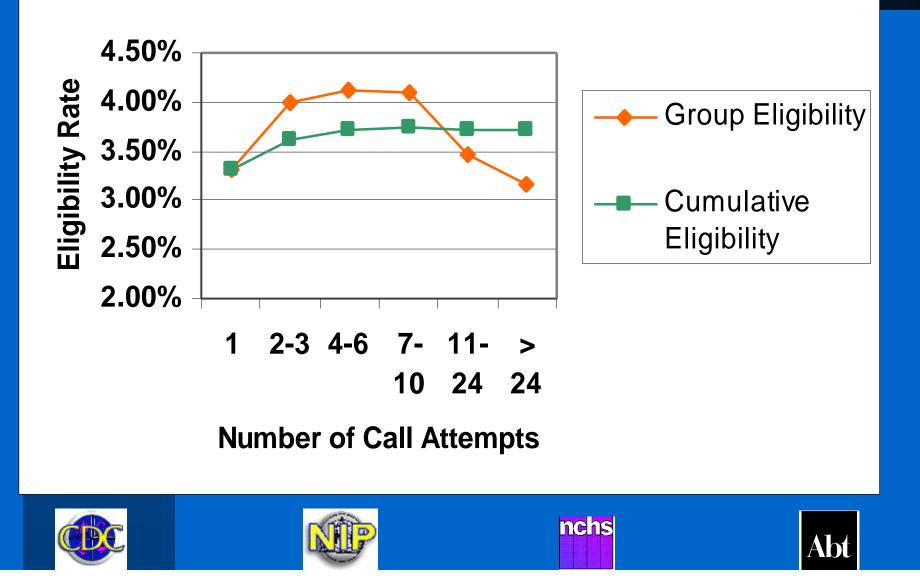




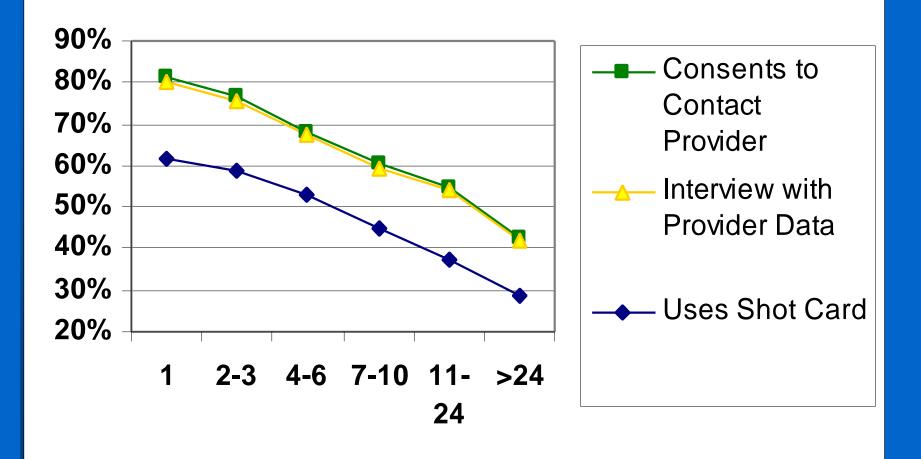
#### Mean Number of Call Attempts for Completed Interviews in 9 Census Regions



#### Eligibility Rate by Number of Call Attempt: By Group and Cumulative



#### Data Quality Indicators by Number of Call Attempt for Completing Interview



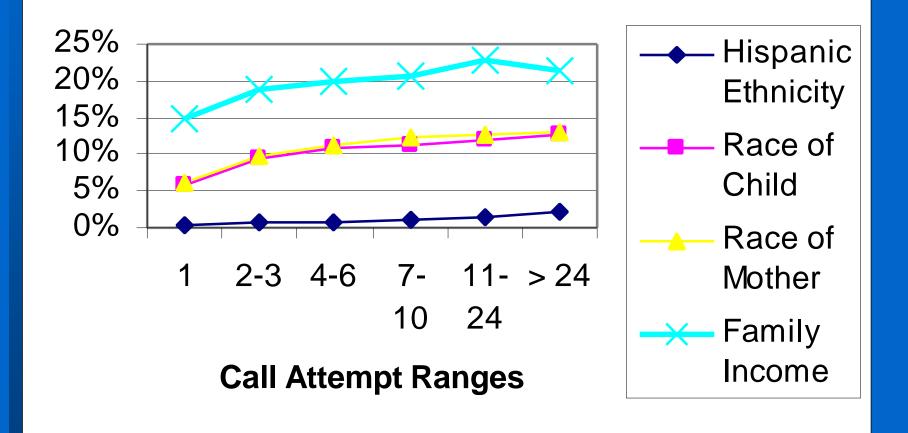




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### Selected Item Non-Response Rates by Call Attempt Number



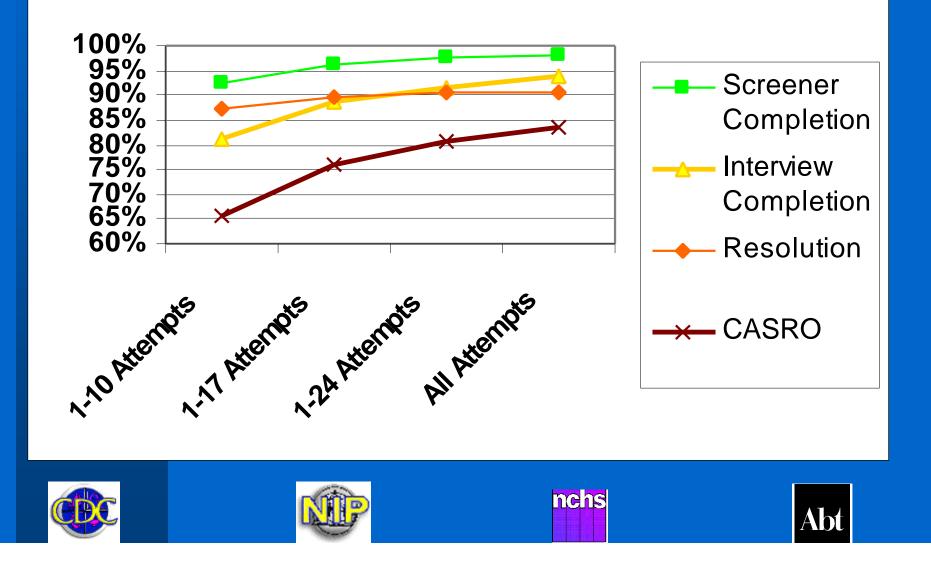








Response Rates by Ranges of Call Attempts: Resolution, Screener Completion, Interview Completion, and CASRO Rates



## **Demographics by Call Attempt Number**

	ALL CASES	NUMBER OF CALL ATTEMPTS TO COMPLETE THE IMMUNIZATION INTERVIEW					
		1	2-3	4-6	7-10	11-24	> 24
N Cases	32,795	7,646	10,021	6,779	3,912	3,582	855
Hispanic Status of Child (%)*	14.8%	9.4%	15.0%	16.8%	17.7%	18.0%	18.0%
Race of Child - Black (%)*	18.7%	14.45	16.68	18.91	22.19	25.91	33.33
No. of People Living in HH (Mean)**	4.3	4.28	4.29	4.32	4.30	4.28	4.15
Age of Mother (Mean Years)**	29.8	29.71	29.85	29.94	29.84	29.46	29.00
Marital Status of Mother (% Married)*	72.1%	75.7%	74.3%	71.4%	70.9%	64.9%	55.1%
Education Level of Mother (% High School Graduate or Higher)*	87.2%	90.3%	86.7%	85.8%	86.0%	85.8%	86.3%
Family Income (% less than 15K)*	18.7%	16.3%	18.4%	19.0%	19.9%	22.0%	24.0%
Presence of Two Telephone Numbers (%)*	11.0%	9.9%	10.3%	10.6%	12.0%	13.9%	15.2%





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## Demographics When Excluding Interviews Completed After the 10th Dial Attempt

Study Question	Percent Change By Excluding Interviews Completed after 10 Dial Attempts
Presence of Second	-2.3%
Phone Line	
<b>Race of Child Black</b>	-1.5%
Hispanic Ethnicity of	0.33%
Child	
<b>Marit</b> al Status of Mother	1.2%
- Married	

Note: 86% of interviews were completed on one of the first 10 dial attempts.





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#### National Immunization Estimates: Using All Cases and Excluding High-Attempt Cases

	ALL CASES (ROW %)	EXCLUDING CASES COMPLETED ON 18 <sup>TH</sup> OR LATER CALL ATTEMPT (ROW %)
N (Percent of Cases)	32,795 (100%)	30,951 (94.4%)
Total Children with Provider Data (Percent of Cases)	-	21,079 (95.5%)
National Estimate of Up-to-Date Status on Major Immunizations (4:3:1:3)	76.4%	76.8%
Standard Error of the Estimate	0.4%	0.4%









Subjective Assessments: The Value of High-Attempt Completes

- High Attempt Cases Are Expensive: Over 10 times as many dials to get a complete
- Don't Change National Estimates or Demographics Much, But Do Change Local Estimates
- Improve CASRO Rates by 3 Percentage Points
- Further Study Required on Cost--Error Tradeoff

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