NHIS Interviewer Performance Indicators Short List of Examples

TIME:

Indicator: Median sample adult time

An interviewer is flagged if she/he worked 20 or more complete interviews and had a median sample adult time that fell in the bottom 10% of median sample adult times across all interviewers. The variable distribution was obtained by weighting FR median sample adult times by the number of complete sample adult cases worked.

Indicator: Interviewer week 3 start rate

An interviewer is flagged if she/he worked 20 or more cases with CHI records (based on the FR code associated with first attempt) and the percentage of cases with CHI records started in the third week fell in the top 10% of week 3 start rates across all interviewers. The variable distribution was obtained by weighting FR week 3 start rates by the number of cases with CHI records.

NONRESPONSE:

Indicator: Interviewer partial rate

An interviewer is flagged if she/he worked 20 or more in-scope cases and her/his sufficient partial interview rate fell in the top 10% of sufficient partial interview rates across all interviewers. The variable distribution was obtained by weighting FR sufficient partial interview rates by the number of in-scope cases worked.

Indicator: Interviewer total family income nonresponse rate

An interviewer is flagged if she/he asked the total family income question 20 or more times and the nonresponse (don't know, refused) rate for the total family income question fell in the bottom 1% of nonresponse rates for this item across all interviewers. The variable distribution was obtained by weighting FR nonresponse rates for this item by the number of cases where this question was asked.

An interviewer is flagged if she/he asked the total family income question 20 or more times and the nonresponse (don't know, refused) rate for the total family income question fell in the top 10% of nonresponse rates for this item across all interviewers. The variable distribution was obtained by weighting FR nonresponse rates for this item by the number of cases where this question was asked.

MODE:

Indicator: Interviewer telephone interviewing rate (any main section of interview done primarily by telephone)

An interviewer is flagged if she/he FR worked 20 or more complete/sufficient partial interviews and the percentage of interviewed cases where at least one main section was administered primarily by telephone, for the FR, fell in the top 10% of telephone usage rates across all interviewers. The variable distribution was obtained by weighting FR telephone usage rates by the number of interviews conducted.

MISCELLANEOUS:

Indicator: Single-person family rate

An interviewer is flagged if she/he FR worked 20 or more complete/sufficient partial interviews and the single-person family rate fell in the top 10% of single-person family rates across all interviewers. The variable distribution was obtained by weighting FR single-person family rates by the number of interviews worked.

Indicator: Percentage of all cases worked by the interviewer that were classified as ineligible or out-of-scope (excluding screened-out households on the basis of race/ethnicity)

An interviewer is flagged if she/he worked 20 or more cases and the out-of-scope rate fell in the top 10% of out-of-scope rates across all interviewers. The variable distribution was obtained by weighting FR out-of-scope rates by the number of cases worked.